

QA Analyst

Permanent | Full-Time

1.5 years experience (not to include internships and placements)

£25-35k + Bonus



synergy learning

Overview



About Synergy Learning

Established in 2005, Synergy Learning is a leading learning technologies company, located in Hollywood, Co. Down. We're a global leader in the design and development of custom learning solutions, having helped clients in over 40 countries through more than 1000 projects. We are a certified Moodle partner and a Platinum Totara Partner and have won numerous awards in recognition for our work with these platforms. Our customers are the central focus of everything we do, and we work in partnership with clients as diverse as Ryanair and the National Health Service to help them improve their performance .

We thrive on teamwork and are a community of experts who are proud of our friendly and professional approach to getting the job done. Everything we do is underpinned by our vision, mission and values that are inherent to our day-to-day work.

Who We Are



Our Vision

To be the world leader in results-driven learning technologies that **Excite, Engage & Empower.**

Our Mission

To create incredible learning experiences using technologies that deliver tangible, compelling results for our customers

Our Values

1Team



While we may have different roles and work from different locations, we share a common vision, mission and values that focus our collective efforts.

Innovation



The platforms we build and the stories we create come from innovative, out-of-the-box thinking. We always look for someone who thinks differently.

WOW



We want to create a platform that is the best it can be, making the decision to choose Synergy Learning as simple as possible and deliver an experience that makes customers say 'WOW'

Passion & Commitment



Our team are hand-picked for their commitment to their craft and their work ethos. Passion for a job well done is the driving force behind everything we do.

Fun



We're focused on delivering incredible results but we have a good time! With social events and a range of team building initiatives, you're guaranteed to have a bit of fun too!

What We Offer



The Benefits



Welcome Pack with Latest Hardware



Bonus & Workplace Pension



Local Cafe Discounts



Perkbox Employee Perks Scheme



Monthly Social Events



Company Payday Drinks



Charity Initiatives



Free Tea & Nespresso Coffee



52 Hours Protected Learning



35 Days Annual Leave



Wellbeing Programme



Flexible Working Options

What We Offer



Job Purpose

The purpose of the role is to ensure that our products & services are delivered to the highest quality. The QA Analyst is actively involved in the software development life cycle primarily with the identification of test case scenarios, rigorous testing and ensuring that when bugs are detected they are assigned correctly & fixed.

The QA Analyst should have a strong and natural instinct for delivering the highest possible quality every project.



Key Responsibilities

- Testing of software produced by our development teams
- Ability to work on multiple different customer projects simultaneously and self-manage workload
- Guarantee high quality, on-time and on-budget delivery of project responsibilities
- Ensure highest quality of documentation for colleagues
- Interpreting, analysis and understanding of specification documentation
- Design, implement and execute testing scripts by converting customer's software requirements into test plans
- Identification, documentation of issues and seeing them through to a resolution
- Regression testing of web applications
- Ensuring cross-browser user-interface testing
- Accurately & efficiently report the status of issues to wider team

What You Offer



Skills & Qualities

- The applicant should have a minimum of 1.5 years experience within a QA role (not to include internships and placements)
- Knowledge of the fundamentals of testing including test methodologies and test techniques
- Commitment & proven track record to ensure the highest quality possible is achieved every time
- Experience in writing & executing test scripts
- Strong organisational skills & attention to detail
- Fantastic communication skills, initiative & collaboration
- Desirable: Knowledge of Learning Management Systems (Moodle / Totara) & Web applications
- Desirable: Knowledge of version control systems (ideally Git), JIRA
- Desirable: Knowledge of test management suites that integrate with Jira for example Zephyr
- Desirable: Previous experience with Test Automation & Behat testing

Development Opportunities

Senior QA Analyst

Relationships & Reporting

Reports to Senior QA Analyst

How To Apply



If you are a suitably qualified and experienced person and you think you would like to join us, then we'd love to hear from you!

Please use the link provided to send a cover letter explaining why you are the best person to fill this role, outlining your career objectives and how Synergy Learning can help you fulfil them. You should also attach an up to date CV, and answer the supplementary questions as thoroughly as possible.

We are an equal opportunities employer and welcome interest from all suitably qualified individuals. We always recruit on merit alone, but as we are currently underrepresented by females in our workforce, we would particularly like to encourage women to apply.

If you are disabled, and/or require any reasonable adjustments to assist you in applying for this role, or in due course attending an interview, please let us know and we will do all we can to facilitate you.

Data Protection

By applying for this position, you agree that we can process your data. We process this data for recruitment purposes only. We are storing this data in our Applicant Tracking System, which stores data in the U.S and is fully compliant with the EU data protection laws, and we will not share it with anyone else. We would like to keep this data until our open role is filled. We cannot estimate the exact time period, but we will consider this period over when a candidate accepts our job offer for the position for which we are considering you. When that period is over, we will either delete your data or inform you that we will keep it in our database for future roles. Here's a link to our privacy policy, (<https://bit.ly/2KzSF6W>). In this policy, you will find information about our compliance with GDPR (data protection law). You can find how to send us a request to let you access your data that we have collected, request us to delete your data, correct any inaccuracies or restrict our processing of your data. You can contact our DPO at dpo@synergy-learning.com for more information.

www.synergy-learning.com

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